

**Naturopathic Visits (in person or phone/video visits)**

Initial Consultation, adults and children (up to 60 minutes)	\$220
Second Visit (up to 45 minutes)	\$165
Extended Second Visit (up to 60 minutes)	\$205
Naturopathic Consultation (up to 30 minutes)	\$115
Naturopathic Consultation (up to 45 minutes)	\$160
Naturopathic Consultation (up to 60 minutes)	\$205
Naturopathic Consultation (up to 15 minutes)	\$ 70
Naturopathic Consultation (5 minutes)	\$ 25
Naturopathic Re-Assessment (18 months since last appointment) 45-60 min	\$205
Naturopathic Acupuncture Treatment (without consultation) up to 30 min	\$ 90
Naturopathic Acupuncture with Consultation (up to 30 minutes)	\$115
Naturopathic Acupuncture with Consultation (up to 45 minutes)	\$160
Naturopathic Acupuncture Treatment with Consultation (up to 60 minutes)	\$205

**Registered Acupuncture Visits** (*\*Patients that are currently naturopathic patients are exempt from the initial and second visit acupuncture assessments, instead they will usually be billed for a 45 minute acupuncture consultation to start a registered acupuncture file*)

*Initial Acupuncture Consultation (non-naturopathic patient) (60 minutes)	\$220
*Second Acupuncture Visit (for non-naturopathic patient) (45 minutes)	\$165
Acupuncture Treatment (without consultation) up to 30 min	\$ 90
Acupuncture with Consultation (up to 30 minutes)	\$115
Acupuncture with Consultation (up to 45 minutes)	\$160

**Services and Fees**

Cancelled Appointment - with less than 48 hours notice	50% of originally scheduled visit
Missed Appointment - without notice	100 % of originally scheduled visit
Simple doctor's notes and prescription refills without office visit	\$ 25
Email consults and comprehensive medical forms and reports	fee based on complexity/time

**Within one business day of booking a new patient visit, \$110 deposit is required to finalize the booking (instructions on how to pay in your booking confirmation).** This \$110 will be used toward payment for your first visit. **If this deposit is not received within 48 hours of booking your appointment, your appointment will be cancelled.** If a new patient visit is rescheduled more than 48 hours before a new patient booking this deposit can be transferred to a rescheduled appointment. Cancellations or rescheduling with less than 48 hours notice before an appointment will forfeit this deposit as per our cancellation policy.

**We request a minimum of 48 hours notice for all types of visits if you cannot keep your appointment.** Our answering machine and email are available during times when our office is closed. If you would like to reschedule 3 days or more before your appointment this can be done through our online booking. Adequate notice allows us to fill the time set aside for your appointment with a patient on our wait list.

**Cancellations with less than 48 hours notice will be charged 50 % of scheduled visit cost. If your appointment is missed without a cancellation call or email you will be charged 100% amount of the visit.** We do understand extenuating circumstances might apply which may make 48 hours notice impossible and take these under consideration when enforcing our late cancellation policy (emergencies/illness/weather/unforeseen events). There is never a charge to change an in person visit into a virtual visit which can be conducted by phone or through video. Please note that if you arrive late for your appointment, only the balance of time that had been booked for you can be used and you will be charged for the full visit length. For the respect and convenience of our patients and for efficient operation of our clinic, we endeavour to keep scheduled appointments on time. However, complications and emergencies do arise at times in patient care and in these circumstances; we appreciate your patience and understanding.

All consultation services are not currently subsidized by OHIP. All naturopathic & acupuncture visits are exempt from HST.

Fees for health services and supplements are due when services are rendered and may be paid by cash, Visa, MasterCard or Debit. **We ask all telemedicine patients to have a valid credit card number on file with our office.**

Clarification emails or short phone calls (5 minutes or less) about existing treatment plans or to update us about significant health changes are encouraged without an associated fee. This would include clarifying instructions, reporting any new side effects associated with current treatment plans or any changes in prescription medications. Telephone consultations and emails that require lengthy responses may be subject to a fee depending on length of time required. Telephone calls and emails that require more than 5 minutes from our Naturopathic Doctor/Acupuncturist will be billed as consultations.

I have read and fully understood this fee schedule and office policies and I accept the terms outlined. In the case of a no show or last minute cancellation I accept the fees associated and authorize the charges.

Patient's or guardian's signature \_\_\_\_\_ Dated \_\_\_\_\_